EXHIBIT A

COPY

BY FAX

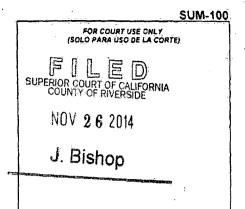
SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

CAPITAL ONE, NATIONAL ASSOCIATION

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

CHARLES EICHER



NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Serl-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form, If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelocalifornia org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. [AVISO! Lo han demandado. Si no responde dentro de 30 dlas, la corte puede decidir en su contra sin escuchar su versión. Lea la información a

Tiene 30 DIAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en estacone y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le de un formulario de exención de pago de cuotas. Si no presenta su respuesta à liempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 à mas de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:

(El nombre y dirección de la corte es): Superior Court of Riverside County

CASE NUMBER (Número del Caso)

Richan

1411379

4050 Main St.

Riverside, Ca 92501

The name, address, and telephone number of plaintiffs attorney, or plaintiff without an attorney, is: (El nombre, la dirección y el número de telefono del abogado del demandante, o del demandante que no tiene abogado, es): Todd M. Friedman, 324 S. Beverly Dr., #725, Beverly Hills, CA 90212, 877-206-4741

(Fecha)	NOV 2 6 2014	Clerk, by (Secretario)	J. Digitop	, Deputy (<i>Adjunto)</i>
	f this summons, use Proof of Service of			
(Para prueba de entreg	ga de esta citatión use el formulario Pro			
ISEAU	NOTICE TO THE PERSON S		đ	
incut	1 as an individual defe	endant:		
	2. as the person sued	under the fictitious name	of (specify):	•
	3. On behalf of (specify	Cap; tal c	one, National A	Association
	under; CCP 416,10	(corporation)	CCP 416.60 (minor))
		(defunct corporation)	CCP 416.70 (conse	
	CCP 416.40	(association or partners		
	other (spec			
	4. by personal delivery	on (date): [2-11-	- 19	Page 1 of 1

Form Adopted for Mandatory Use Judicial Council of California SUM-100 [Rev. July 1, 2005] SUMMONS

Code of Civil Procedure §§ 412.20, 455 www.courbrid.ca.gov

Amencan LegalNet, Inc. www.FormsWorkflow.com

SUPERIOR COURT OF CALIFORNIA, COUNTY OF RIVERSIDE 4050 Main Street Riverside, CA 92501 www.riverside.courts.ca.gov

NOTICE OF ASSIGNMENT TO DEPARTMENT

EICHER VS. CAPITAL ONE

CASE NO. RIC1411379

This case is assigned to the Honorable Commissioner David E. Gregory in Department 11 for all purposes.

The Trial Setting Conference is scheduled for 05/27/15 at 8:30 in Department 11.

Department 11 is located in the Riverside Civil Division at 4050 Main Street, Riverside, CA 92501.

Mediation services will be provided at the Trial Setting Conference. All persons with case settlement authority are expected to attend the Trial Setting Conference.

Pursuant to recent amendments to California Rules of Court 3.720, the court is temporarily eliminating case management rules and therefore will not require parties to file case management statements.

Jury fees are due no later than 365 calendar days after the filing of the initial complaint pursuant to CCP 631 (c) (2).

The filing party shall serve a copy of this notice on all parties.

The plaintiff/cross-complainant shall serve a copy of this notice on all defendants/cross-defendants who are named or added to the complaint and file proof of service.

Any disqualification pursuant to CCP section 170.6 shall be filed in accordance with that section

Requests for accommodations can be made by submitting Judicial Council form MC-410 no fewer than five court days before the hearing. See California Rules of Court, rule 1.100.

CERTIFICATE OF MAILING

I certify that I am currently employed by the Superior Court of California, County of Riverside, and that I am not a party to this action or proceeding. In my capacity, I am familiar with the practices and procedures used in connection with the mailing of correspondence. Such correspondence is deposited in the outgoing mail of the Superior Court. Outgoing mail is delivered to and mailed by the United States Postal Service, postage prepaid, the same day in the ordinary course of business. I certify that I served a copy of the foregoing NOTICE on this date, by depositing said copy as stated above.

	Court Executive Officer/Clerk		
Date: 11/26/14	by:		
	JOANNE S BISHOP, Deputy Clerk		

Approved/or Optional Use Riverside Superior Court RI-030 [Rev] 08/15/13]

COPY

SUPERIOR COURT OF CALIFORNIA, COUNTY OF RIV	VERSIDE	
BLYTHE 265 N. Broadway, Blythe, CA 92225 BLYTHE 265 N. Strate St., Hernet, CA 92543 PALM SPRINGS 3255 E. Ta: RIVERSIDE 4050 Main St., Riv	Suite 1226, Murrieta, CA 92563 hquitz Canyon Way, Palm Springs, CA 92262 rerside, CA 92501 enter Dr., #100, Temecula, CA 92591 RI-030	
ATTORNEY OR PARTY WITHOUT ATTORNEY (Neme, State Bar Number and Address)	FOR COURT USE ONLY	
Todd M. Friedman, Esq. SBN 216752		
Law Offices of Todd M. Friedman, P.C.	enes	
324 S. Beverly Dr., #725		
Beverly Hills, CA 90212	SUPERIOR COURT OF CALIFORNIA COUNTY OF RIVERSIDE	
TELEPHONE NO: 877-206-4741 FAX NO: (Officinal): 866-633-0228	OVER THE STATE OF	
E-MAIL ADDRESS (Colleges) tfriedman@attorneysforconsumers.com	NOV 2 6 2014	
ATTORNEY FOR INAME: Plaintiff, Charles Eicher	HOT DO COIT	
PLAINTIFF/PETITIONER: Charles Eicher	l Di-l-	
	J. Bishop	
DEFENDANT/RESPONDENT: Capital One, National Association	CASE NUMBER: 4 4 1 2 7 0	
	RIC	
CERTIFICATE OF COUNSEL	13.16	
The undersigned certifies that this matter should be tried or heard in the couspecified below:	irt identified above for the reasons	
The action arose in the zip code of: 92507		
The action concerns real property located in the zip code of:		
☐ The Defendant resides in the zip code of:		
For more information on where actions should be filed in the Riverside Court to Local Rule 1,0015 at www.riverside.courts.ca.gov.		
I certify (or declare) under penalty of perjury under the laws of the State of C true and correct.	allfornia that the foregoing is	
Date November 8, 2014		
	The second secon	
Todd M. Friedman		
ITYPE OR PRINT NAME OF DIATTORNEY DIPARTY MAKING DECLARATION:	(SIGNATURE)	
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1.		CM-010				
ATTORNEY OR PARTY WITHOUT ATTORNEY (Warne, State Bar in Todd M. Friedman, Esq. SBN 216752	umber, and address):	FOR COURT USE ONLY				
Law Offices of Todd M. Friedman		,				
324.S. Beverly, Dr., #725						
Beverly Hills, CA 90212 TELEPHONE NO. 877-206-4741	FAX NO. 866-633-0228					
ATTORNEY FOR (Name). Plaintiff, Charles Eich	er					
SUPERIOR COURT OF CALIFORNIA, COUNTY OF RIV						
STREET ADDRESS 4050 Main St.	*					
MAILING ADDRESS,						
CITY AND ZIP CODE. Riverside 92501	umbauca.					
BRANCH NAME Riverside Historic Co						
Case NAME: Charles Eicher v. Capital One, Nation						
		CASE NUMBER.				
CIVIL CASE COVER SHEET	Complex Case Designation	RIC *1411379				
Untimited	Counter Joinder	7 21 3				
demanded demanded is	Filed with first appearance by defend	dant JUDGE				
exceeds \$25,000) \$25,000 or less)	(Cal. Rules of Court, rule 3.402)					
	w must be completed (see instructions	on page 2).				
1. Check one box below for the case type that		Braulaionally Compley Chill Listantian				
Auto Tort	Contract Breach of contract/warranty (06)	Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 3.400–3.403)				
Auto (22)	Rule 3.740 collections (09)	Antitrust/Trade regulation (03)				
Uninsured motorist (46)	Other collections (09)	Construction defect (10)				
Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort	Insurance coverage (18)	Mass tort (40)				
Asbestos (04)	Other contract (37)	Securities litigation (28)				
Product liability (24)	Real Property	Environmental/Toxic fort (30)				
Medical malpractice (45)	Eminent domain/Inverse	Insurance coverage claims arising from the				
Other PI/PD/WD (23)	condemnation (14)	above listed provisionally complex case				
Non-PI/PD/WD (Other) Tort	Wrongful eviction (33)	types (41)				
Business tor/unfair business practice (07)	Other real property (26)	Enforcement of Judgment				
Civil rights (08)	Unlawful Detainer	Enforcement of judgment (20)				
Defamation (13)	Commercial (31)	Miscellaneous Civil Complaint				
Fraud (16)	Residential (32)	RICO (27)				
Intellectual property (19)	Drugs (38)	Other complaint (not specified above) (42)				
Professional negligence (25)	Judicial Review	Miscellaneous Civil Petition				
Other non-PI/PD/WD tort (35)	Asset forfeiture (05)	Partnership and corporate governance (21)				
Employment	Petition re: arbitration award (31)	Other petition (not specified above) (43)				
Wrongful termination (36)	Writ of mandate (02)					
Other employment (15)	Other judicial review (39)					
 This case. is is not comp factors requiring exceptional judicial manage 	ilex under rule 3,400 of the California Re lement:	ules of Court. If the case is complex, mark the				
		r of witnesses				
Large number of separately representations b. Extensive motion practice raising of the control of the cont		with related actions pending in one or more courts				
issues that will be time-consuming		ties, states, or countries, or in a federal count				
c Substantial amount of documentar		ostjudgment judicial supervision				
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3. Remedies sought (check all that apply): a.	✓ monetary b. nonmonetary; c	declaratory or injunctive relief cpunitive				
4. Number of causes of action (specify): 2						
	s action suit.					
6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015:)						
Date: November 8, 2014						
Todd M. Friedman	<u>_</u>	V //				
(TYPE OR PRINT NAME)	<u> </u>	SIGNATURE OF PARTY OR ATTORNEY FOR PARTY)				
in sanctions. • File this cover sheet in addition to any cove	Velfare and Institutions Code). (Cal. Rul r sheet required by local court rule.	ig (except small claims cases or cases filed es of Court, rule 3.220.) Failure to file may result unust serve a copy of this cover sheet on all				
 If this case is complex under rule 3.400 et s other parties to the action or proceeding. 	ey, or the Camornia Rules of Court, you	a mear serve a cobă di mis coast anser du gii				
Unless this is a collections case under rule 3:740 or a complex case, this cover sheet will be used for statistical purposes only.						
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Collection Practices Act 2. Violation of Telephone Consumer

Protection Act

Todd M. Friedman (216752) Suren N. Weerasuriya (278521) Adrian R. Bacon (280332) Law Offices of Todd M. Friedman, P.C. 324 S. Beverly Dr. #725 Beverly Hills, CA 90212 Phone: 877-206-4741 Fax: 866-633-0228 tfriedman@attorneysforconsumers.com sweerasuriya@attorneysforconsumers.com abacon@attorneysforconsumers.com

Attorney for Plaintiff

NOV 26 2014

J. Bishop

SUPERIOR COURT OF THE STATE OF CALIFORNIA FOR THE COUNTY OF RIVERSIDE LIMITED JURISDICTION

-1411379 Case No. RIC **COMPLAINT FOR VIOLATION** CHARLES EICHER, OF ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT AND TELEPHONE CONSUMER Plaintiff, PROTECTION ACT VS. (Amount not to exceed \$10,000) CAPITAL ONE, NATIONAL 1. Violation of Rosenthal Fair Debt

ASSOCIATION,

Defendant.

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I. INTRODUCTION

1. This is an action for damages brought by an individual consumer for Defendant's violations of the Rosenthal Fair Debt Collection Practices Act, Cal Civ Code §1788, et seq. (hereinafter "RFDCPA") which prohibits debt collectors from engaging in abusive, deceptive, and unfair practices. Ancillary to the claims above, Plaintiff further alleges claims for Defendant's violations of the Telephone Consumer Protection Act., 47 U.S.C. §227, et seq. (hereinafter "TCPA").

II. PARTIES

- 2. Plaintiff, Charles Eicher ("PLAINTIFF"), is a natural person residing in Riverside County in the state of California and is a "debtor" as defined by Cal Civ Code §1788.2(h).
- 3. At all relevant times herein, Defendant, Capital One, National Association ("Defendant"), was a company engaged, by use of the mails and telephone, in the business of collecting a debt from Plaintiff which qualifies as a "consumer debt," as defined by Cal Civ Code §1788.2(f). Defendant regularly attempts to collect debts alleged to be due them, and therefore is a "debt collector" as defined by the RFDCPA, Cal Civ Code §1788.2(c). Further, Defendant uses an "automatic telephone dialing system" as defined by the TCPA, 47 U.S.C. §227.

III. FACTUAL ALLEGATIONS

- 4. At various and multiple times prior to the filing of the instant complaint, including within the one year preceding the filing of this complaint, Defendant contacted PLAINTIFF in an attempt to collect an alleged outstanding debt.
- 5. On or around May 22, 2014, Defendant began contacting Plaintiff, a seventy-seven year old gentlemen, concerning an alleged debt owed. Plaintiff had previously filed bankruptcy on March 14, 2014. During the bankruptcy proceedings, Plaintiff, upon information and belief, claimed this particular alleged debt owed and said alleged debt owed was discharged under the bankruptcy.
- 6. The discharge of the alleged debt owed notwithstanding, Defendant still attempts to collect the aforementioned alleged debt owed from Plaintiff; a debt Plaintiff no longer owes.

- Defendant was calling Plaintiff on his cellular telephone number ending in 9207.
 - 8. Defendant routinely called from telephone number (800)955-6600.
- 9. Defendant placed a barrage of calls to Plaintiff, calling Plaintiff on a virtual daily basis. As an illustrative example, Plaintiff received at least six (6) calls in one day from Defendant. Defendant called with enough regularity and frequency to constitute harassment under the circumstances.
- 10. Plaintiff's counsel sent a notice of representation letter to Defendant on July 18, 2014.
- 12. Prior to being contacted via an "automatic telephone dialing system," Plaintiff had revoked any and all consent to be contacted via an "automatic telephone dialing system."
- 13. Defendant's calls constituted calls that were not for emergency purposes as defined by 47 U.S.C. \$ 227(b)(1)(A).
- 14. Defendant's calls were placed to telephone number assigned to a cellular telephone service for which Plaintiffs incur a charge for incoming calls pursuant to 47 U.S.C. \$227(b)(1).
- 15. Plaintiff is a senior citizen under California Civil Code Section 1761(F). Defendant's illegal conduct herein involved one or more factors in California Civil Code Section 3345(b)(1), (2), and (3). Specifically, Defendant knew or reasonably should have known that their conduct was directed to Plaintiff, an elderly man, was substantially more vulnerable than other members of the public, to Defendant's conduct because of impaired understanding and actually suffered substantial emotional and/or economic damages resulting

- 16. §1788.17 of the RFDCPA mandates that every debt collector collecting or attempting to collect a consumer debt shall comply with the provisions of Sections 1692b to 1692j, inclusive, of, and shall be subject to the remedies in Section 1692k of, Title 15 of the United States Code statutory regulations contained within the FDCPA, 15 U.S.C. §1692d, and §1692d(5).
- 17. Defendant's conduct violated the RFDCPA in multiple ways, including but not limited to:
 - a) Causing Plaintiff's telephone to ring repeatedly or continuously with intent to harass, annoy or abuse Plaintiff (§1692d(5));
 - b) Communicating with Plaintiff at times or places which were known or should have been known to be inconvenient for Plaintiff (§ 1692c(a)(1));
 - c) Causing a telephone to ring repeatedly or continuously to annoy Plaintiff (Cal Civ Code §1788.11(d));
 - d) Communicating, by telephone or in person, with Plaintiff with such frequency as to be unreasonable and to constitute an harassment to Plaintiff under the circumstances (Cal Civ Code §1788.11(e));
 - e) Engaging in conduct the natural consequence of which is to harass, oppress, or abuse Plaintiff (§1692d));
 - 18. Defendant's conduct violated the TCPA by:
 - a) using any automatic telephone dialing system or an artificial or pre-recorded voice to any telephone number assigned to a paging service, cellular telephone service, specialized mobile radio service, or other radio common carrier service, or any service for which the called party is charged for the call (47 USC §227(b)(A)(iii)).

19. As a result of the above violations of the RFDCPA and TCPA, Plaintiff suffered and continues to suffer injury to Plaintiff's feelings, personal humiliation, embarrassment, mental anguish and emotional distress, and Defendant is liable to Plaintiff for Plaintiff's actual damages, statutory damages, and costs and attorney's fees.

COUNT I: VIOLATION OF ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT

- 20. Plaintiff reincorporates by reference all of the preceding paragraphs.
- 21. To the extent that Defendant's actions, counted above, violated the RFDCPA, those actions were done knowingly and willfully.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays that judgment be entered against Defendant for the following:

- A. Actual damages;
- B. Statutory damages for willful and negligent violations;
- C. Costs and reasonable attorney's fees;
- D. For fines and penalties three times in excess of that provided by statute or law pursuant to California Civil Code Section 3345, as Plaintiff is elderly.
- D. For such other and further relief as may be just and proper.

COUNT II: VIOLATION OF TELEPHONE CONSUMER PROTECTION ACT

- 22. Plaintiff incorporates by reference all of the preceding paragraphs.
- 23. The foregoing acts and omissions of Defendant constitute numerous and multiple negligent violations of the TCPA, including but not limited to each and every one of the above cited provisions of 47 U.S.C. § 227 et seq.
- 24. As a result of Defendant's negligent violations of 47 U.S.C. §227 et seq., Plaintiff is entitled an award of \$500.00 in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B).
- 24. The foregoing acts and omissions of Defendant constitute numerous and multiple knowing and/or willful violations of the TCPA, including but not limited to each and every one of the above cited provisions of 47 U.S.C. § 227 et seq.
- 26. As a result of Defendant's knowing and/or willful violations of 47 U.S.C. § 227 et seq., Plaintiff is entitled an award of \$1,500.00 in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).
- 27. Plaintiff is entitled to and seeks injunctive relief prohibiting such conduct in the future.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays that judgment be entered against the Defendant for the following:

A. As a result of Defendant's negligent violations of 47 U.S.C. \$227(b)(1), Plaintiff is entitled to and request \$500 in statutory damages, for each and every violation, pursuant to 47 U.S.C. 227(b)(3)(B);

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- B. As a result of Defendant's willful and/or knowing violations of 47 U.S.C. §227(b)(1), Plaintiff is entitled to and requests treble damages, as provided by statute, up to \$1,500, for each and every violation, pursuant to 47 U.S.C. §227(b)(3)(B) and 47 U.S.C. §227(b)(3)(C) and
- C. Any and all other relief that the Court deems just and proper.

PLAINTIFF HEREBY REQUESTS A TRIAL BY JURY

Respectfully submitted this 7th day of November, 2014

By:

Todd M. Friedman, Esq. Law Offices of Todd M. Friedman, P.C. Attorney for Plaintiff